



POLICY REGARDING SEWER BACKUP

1. PURPOSE

The purpose of this Policy is to determine the responsibilities of Homeowners and the Village of Milo when a blockage occurs.

2. DEFINITIONS

Private Sanitary Sewer Service Line refers to the portion of the sanitary sewer service line which services the private property from the property line to the building.

Sanitary Sewer Service Line refers to the line that services the private property and connects to the sanitary sewer service main, and includes the Private Sanitary Sewer Service Line and the Village Sanitary Sewer Service Line.

Sanitary Sewer Main Line refers to the main line of the public utility to which the Sanitary Sewer Service Line connects.

Village Main Sanitary Sewer Service Line refers to the portion of the sanitary sewer service line which services the private property. It is connected to the Sanitary Sewer Main Line and runs to the property line.

3. GENERAL INFORMATION

SERVICE BLOCKAGE

The most common cause of a sewer backup is a blockage of the sanitary sewer service line between the home and the Village's sanitary sewer service main. Blockages may be caused by soil settlement, misaligned joints, root infiltration, pipe collapses or debris within the pipe that has been flushed down any drain.

SEWER MAIN BACKUP

On rare occasions, a blockage may occur in a Village Sanitary Sewer Main Line causing a backup onto a private property. A backup may also occur on the private property due to too much water in the Sanitary Sewer System through either inflow or infiltration. Inflow occurs when storm water or other water enters the sanitary sewer system through downspouts, weeping tile, or sump pumps being



drained into the Sanitary Sewer System. Infiltration occurs through cracks, joints, broken pipes, or other defects within the Sanitary Sewer System.

4. RESPONSIBILITIES

PROPERTY OWNER

- The property owner (or tenant) is responsible to obtain the services of a plumber or contractor to clear or remove any obstruction in the Sanitary Sewer Service Line.
- The plumber or contractor hired by the property owner (or tenant) is responsible to take the necessary steps to record, clear and remove the obstruction from the Sanitary Sewer Service Line from the building to the Sanitary Service Main.
- The property owner (or tenant) is responsible for notifying the Village if no obstruction is found in the Sanitary Sewer Service Line and sewer backup continues.
- The property owner is responsible to obtain proof of obstruction from the plumber as well as invoices when necessary.

THE VILLAGE

- The Village is responsible for any repairs or defects that occur within the Sanitary Sewer Main Line and/or Village portion of the Sanitary Sewer Service Line.
- The Village is responsible to act with reasonable expediency to mitigate damage and repair defects within the Sanitary Sewer Service Line or Sanitary Sewer Main Line and to follow the procedures laid out within this policy to the best of their ability.

5. PROCEDURES

1. The property owner (or tenant) contacts a private plumbing service to clear the Sanitary Sewer Service Line and record the obstruction if an obstruction has occurred.
2. The property owner (or tenant) must notify the Village if no blockage is identified and the sewer backup continues or the problem has been located within the Village Sewer Service Line between the Sanitary Sewer Main and the property line.
3. If the problem has identified to be within the Village's responsibilities, the property owner (or tenant) must supply the Village administration with all appropriate invoices and plumber records.
4. The Village will notify the property owner (or tenant) of the Village's conclusions and plan of action.

This policy shall come into force and effect upon adoption by Council at a Regular or Special Meeting.

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